

**Patients Participation Group Meeting**  
**Minutes of Meeting held in the Memorial Hall Annexe**  
**Monday – 21/11/2022**

**Chairperson:** Philippa Jones

**Minutes:** Michael Wright

**Present:** Mr. & Mrs. Adams, Mr. & Mrs. Bird, Mrs. D. Canham, Mr. & Mrs. Cameron, Mr. & Mrs. Chaplin, Mr. & Mrs. Gardiner, Mrs. G. Holloway, Mrs. R. LeViscount, Mrs. M. Mckenna, Mr. T. Perks, Mr. & Mrs. Sharp, Mr. A. Shute, Mr. & Mrs. Warne, Mrs. E. Wood

**Woodchurch Surgery:**, Dr. J. Hickey

**Apologies:** Mrs. D. Wright, Mrs D Neilson, Mrs P Coe, Mrs B Hanks, Mr & Mrs Sienesi, Mrs H Fox, Mr & Mrs Vertue, Mr N Jones

**Guest Speaker:** Dr. Huw Pinney

**Chair's Welcome:**

Philippa welcomed everyone and at this point the Annexe lost all power, however the decision was made to continue the meeting.

**Minutes of Last meeting (15/08/2022):**

Not Presented due to power loss

**Matters Arising:**

There were no matters arising.

**Guest Speaker:**

Dr. Pinney gave a very detailed and informative presentation on Macular Degeneration which is the major cause of impaired vision in the UK with over 500,000 new cases annually. Dr. Pinney stressed the importance of a healthy life style and diet as being important in reducing the risk of an occurrence.

**Woodchurch Surgery:**

Dr Hickey stressed the importance of seeing an optician if you think you have vision issue. Then gave an update on the Surgery;

1. Working practices have now changed so that some Medical staff work from home on a Saturday and make calls to patients.
2. New planters have been placed and filled with thanks to Woodchurch in Bloom
3. A new touch screen check in system will soon be available, however a receptionist will also still be available.

Questions from the floor

1. When will the Pharmacy service be back to previous levels, Dr Hickey explained that the main issues are around the Supply Chain with Medications constantly being unavailable or delays in delivery. However, he believed that the 3 day fulfilment time was now being met.

2. The suggestion was made that if there are any questions they could be routed through the chair of the PPG who will liaise with Surgery to answer them

**Any Other Business :**

Philippa updated members that £50 had been raised from PPG meeting donations for the refreshments provided. After the donations from this meeting have been added in, this money will be handed to the Surgery to go towards the planters.

Philippa also thanked Dr Jack Hickey on behalf of the Surgery for paying for the cost of hiring the Annexe for the 2022 PPG meetings and asked members if this seemed a suitable venue for 2023 – this was met with approval.

**Next meeting:** T.B.D..

Thanks to Liz Wood and Jean Gardiner of the “Heavenly Helpers” for providing refreshments

The meeting was closed at 7:30 pm (still in darkness!!)